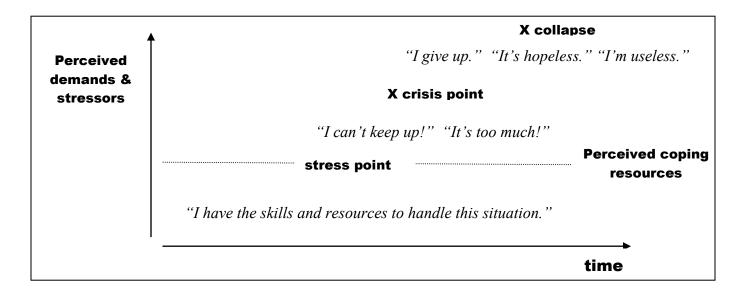
GOOD STRESS, BAD STRESS and CRISIS

The Chinese word for crisis contains the symbols for both danger and opportunity.



- "good stress" = Knowing you have the skills and resources to meet demands. ("Eustress") Pro's: Benefits including improved self-esteem, self-worth, and self-confidence; increased energy; sense of accomplishment.
- "stress point" = Perceived demands are using all of your resources and skills. Pro's: Possibility for learning, growth, and expansion of coping resources. Con's: May lead to feelings of anxiety, depression, irritability, and fatigue.
- "distress" = Perceived demands are exceeding personal resources. Pro's: Increasing coping resources and effective coping may lead to greater sense of selfefficacy and improved overall coping. Con's: May trigger chronic anxiety, depressive episodes, lowered immune system functioning, chronic fatigue, aggressiveness, and feelings of low self-worth.
- "crisis" = Perceived demands greatly exceed perceived resources. ("Acute or Sudden Distress") Pro's: Increasing coping resources and effective coping with a crisis may lead to greater sense of self-efficacy and improved overall coping. Con's: Ineffective coping may contribute to acute or chronic dysfunctional coping (see "bad stress" and "collapse"; higher risk for poor decision-making including substance abuse.
- "collapse" = Hopelessness, meaning is lost.

Pro's: Eventual recovery from a collapse may lead to greater sense of self-efficacy and improved overall coping, however this is likely to be a prolonged process. Con's: May lead to cascading sense of failure in all areas of personal life: work, school, relationships. Possibility of substance abuse/dependence, suicidal thoughts or onset of PTSD. Recovery may require intensive therapy, medical intervention.