



### The Hope Center for Student Basic Needs

# Student Basic Needs Security: Foundational to Student Success and Well-Being

Newcombe Foundation Distinguished Lecture 3.26.25

Anne E. Lundquist, PhD

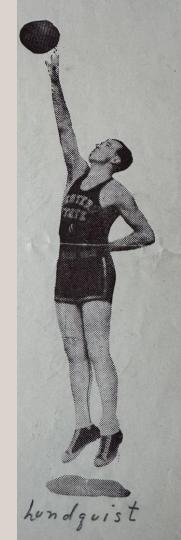
**Director and Assistant Professor** 











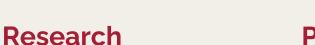






# The Hope Center for Student Basic Needs





investigating students' lived experiences with basic needs insecurity and evaluating interventions



#### **Policy**

informing and advocating for systemic policy change to make college more affordable



#### **Practice**

technical assistance to meet student basic needs through systems transformation







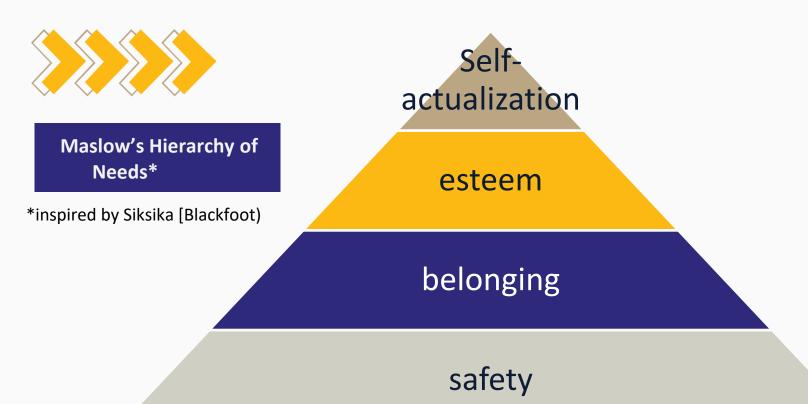
"It's challenging to be a student with good grades when you're just focused on **surviving**, worrying about how you'll pay rent and bills and food; working to ensure you have the basic needs instead of focusing on homework and studying for your classes."

-Hope Student Basic Needs Survey Respondent



#### **Basic Needs**

- regular and nutritious and sufficient food and safe drinking water
- safe, secure, and adequate housing—to sleep, study, cook, and shower
- healthcare to promote sustained mental and physical wellbeing
- > affordable technology and transportation
- resources for personal hygiene
- childcare and related needs



physiological (food, water, shelter)

Students are humans first and their basic needs are central conditions for learning.



Search





#### **How Many Students are Impacted?**

### 4.3 million

students aren't getting enough to eat



74,350 students across 16 states and 91 schools completed the Student Basic Needs Survey as part of our Hope Impact Partnerships program between Jan. 2023 and July 2024. Of participating schools, 78% were two-year colleges, 56% were minority-serving institutions, and 33% were rural-serving institutions.

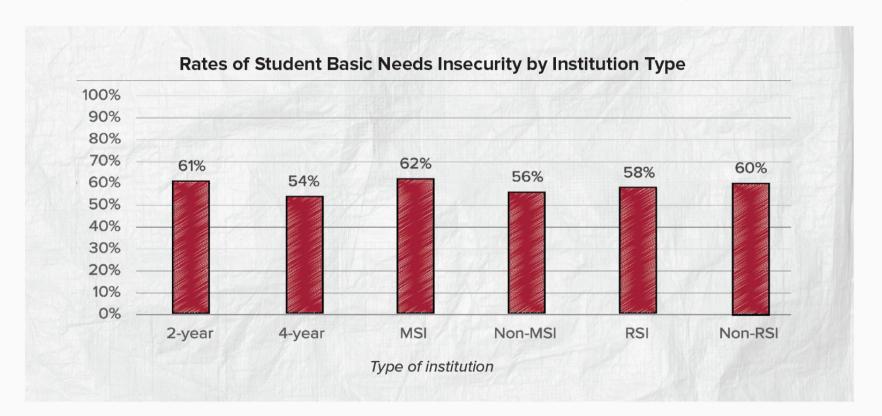
#### 1.5 million

students are experiencing homelessness

Source: The Hope Center 2023 Basic Needs Survey and Hope Center analysis of NPSAS 2020



# Basic needs security is prevalent across all institutional types









students experience basic needs insecurity related to food and/or housing.

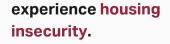
















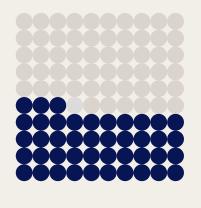
experience homelessness.

## **Beyond Food and Housing**



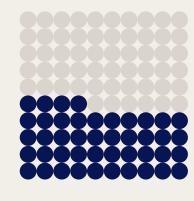


report lack internet or technology access interfered with academics



43%





44%

experienced depression and/or anxiety



#### **Mental Health is a Basic Need**

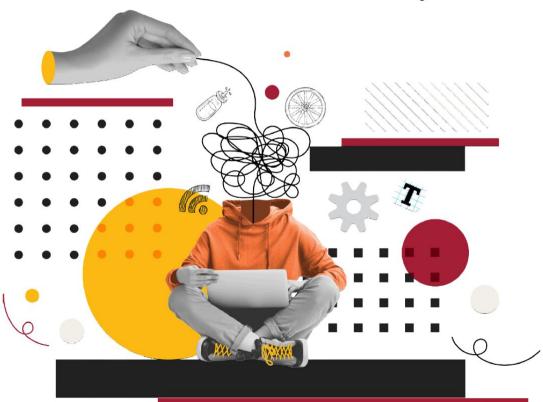


Mental health and mental health care are basic needs.

Mental health is also deeply impacted by basic needs insecurity and basic needs security is impacted by mental health.

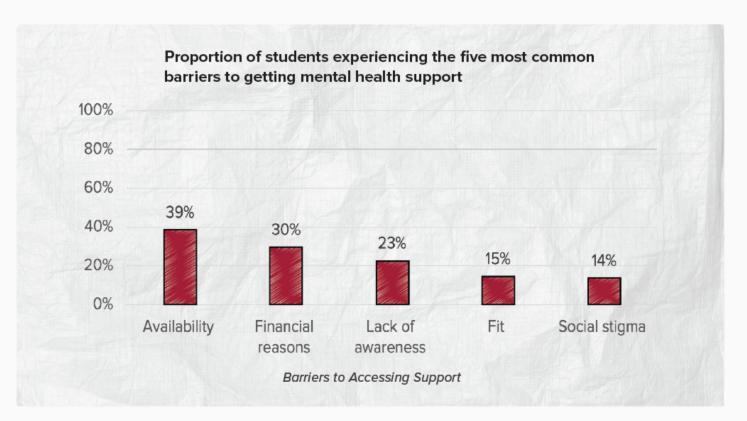


of students experiencing anxiety or depression also experience basic needs insecurity.





# Mental Health Resources are often unavailable or too expensive



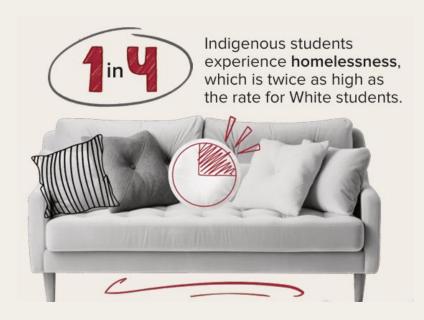


#### **Inequitable Distribution**

#### **Black and Indigenous students**

experience basic needs insecurity at rates 15-18 percentage points higher than White peers.

**Students 25 and older** experience higher rates of BNI.



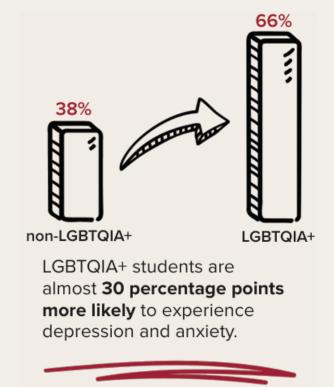


#### **Inequitable Distribution**

Parenting students experience higher rates of food and housing insecurity.

First generation students experience higher rates of BNI.

Students who receive a Pell Grant experience higher rates of BNI.

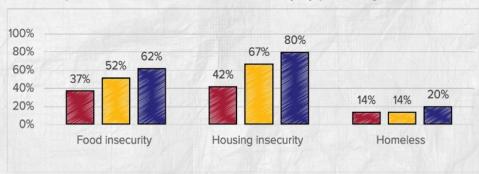




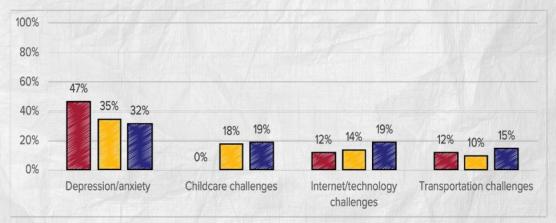
# **Parenting students**



#### Experiences with basic needs insecurity by parenting status and race



#### Type of Basic Needs Insecurity



#### Type of Basic Needs Insecurity

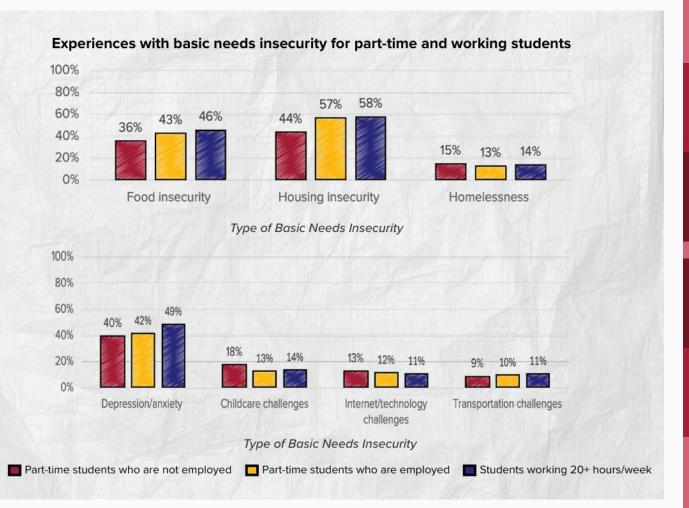
Non-Parenting Students

Parenting Students

Black Parenting Students

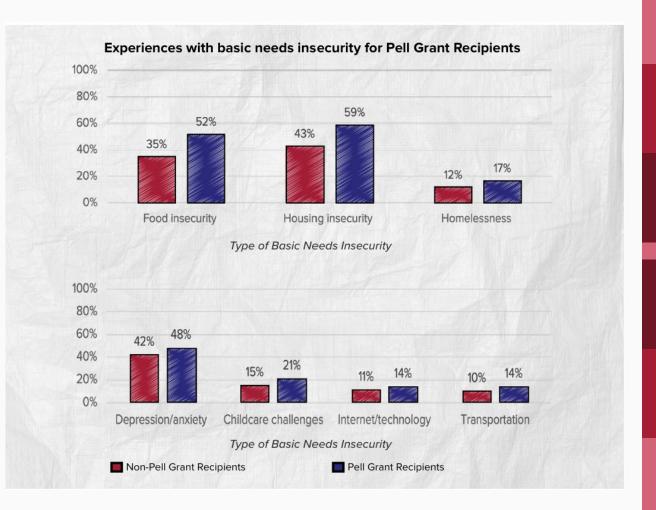


# Part-time and working students





# Pell recipients





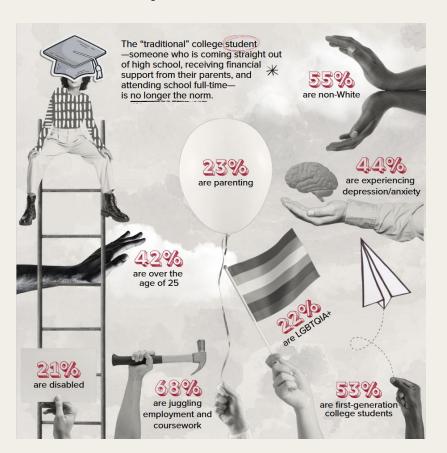
# Systems Context



Higher Ed Institutions Weren't Built for Today's Students



#### Today's Students





#### Plus,

- 33% of students of color are at or below the poverty level compared to 20% of white students
- 65% of bachelor's graduates have student loan debt, owing an average of \$30,000
- 11% of young adults from low-income families earn bachelor's degrees by age 24 compared with 58% from high-income families

PERSONAL FINANCE

When your rent goes up 40%. As pandemic fades, many tenants see big hikes

The cost of college increased by more than 25% in the last 10 years—here's

PERSONAL FINANCE

# this ye

### 1 in 3 v Housing Costs Continued to Rise Faster Than Before the Pandemic

**Whe** It will be difficult for the Federal Reserve to rein in inflation fully if shelter costs continue to run hot.

#### Here's why your food prices keep going up

**Transportation Costs Con Consumer Prices?** 

Expect to see higher prices in the last quarter of this year in a number of grocery categories. After that, some relief is likely, experts say.

#### THE NEW ECONOMICS OF COLLEGE:

Widened Gap Between Resources/Aid and Cost of Attendance



- BURDEN OF PRICE
- FINANCIAL AID GAP and the TRUE COST OF ATTENDANCE



- FAMILY ECONOMICS
- DISPROPORTIONATE GENERATIONAL WEALTH

Average undergraduate college tuition has more than tripled, over the last 58 years, rising from \$4,648 in 1963 to \$14,307 in 2021 (NCES).

Putting \$880 Billion in Potential Federal Medicaid Cuts in Context of State Budgets and Coverage

# SNAP Benefits and Spending Cuts: What the Stopgap Bill means for benefits

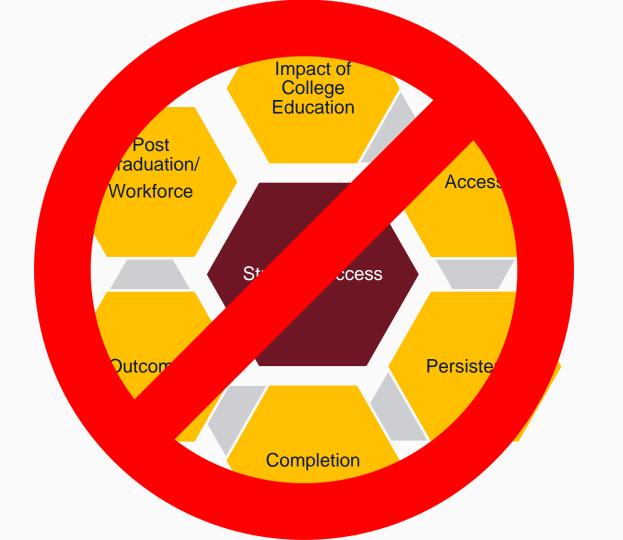
Trump's plan to move student loans to the Small Business Association would be

essy,' experts warn

Education Dept. cuts are here. What happens now to stude Hundreds protes FAFSA and IEPs?

Hundreds protest at Penn after Trump administration freezes \$175 million in funding

Executive Order to Close the Department of Education: What It Means for Your School



#### **Consequence: Academic Impact**

#### Lack of basic needs access interferes with academics









of parenting students missed class due to child-care access of students missed assignments due to internet/technology access

of students were late to class or work due to transportation access of students reported emotional or mental difficulties hurt their performance





### 7/9%

of student respondents to our survey who had previously stopped out of college (and subsequently re-enrolled), or were considering stopping out of college, told us it was due to basic needs insecurity (emotional stress/ mental health, lacking money for living expenses, childcare/caregiver responsibilities, lack of transportation, lack of access to internet/technology) or financial reasons (cost of attendance/ insufficient financial aid, cost of textbooks or course materials, unexpected financial expense/emergency).

Basic needs *insecurity* is a structural characteristic.

Basic needs *security* means that there is an ecosystem in place to ensure students basic needs are met.

Addressing student basic needs insecurity is an institutional responsibility.



Student demographics have changed

Basic needs insecurity is **common** 

College is **not affordable** 

Financial aid is **insufficient** 

Student support resources are under-staffed and underfunded

Public benefits are complicated and being eroded/elminiated

Student awareness of campus and public resources is **limited** 

# The Hope Center for Student Basic Needs Learning Module

WHY DOES
STUDENT BASIC NEEDS SECURITY
MATTER?



Promising Approaches to address basic needs insecurity

# When Colleges Address Basic Needs, Good Things Happen for Them and for Students









# When Colleges Address Basic Needs, Good Things Happen for Them and for Students





Address accredidation and compliance expectations



Equip institutions with data to make transformational change



Contribute to structural transformation of HE and society



## Hope Impact Partnerships

The Hope Center for Student Basic Needs





Student basic needs survey



Data dashboard



Action planning

## What are campuses doing?

- Surveying and talking to students on the state of basic needs insecurity
- Food pantries and other direct interventions to provide temporary support.
- Building and centralizing basic needs centers, employing benefits navigators, and other one-stop shops for students to receive additional supports.
- Emergency aid for short term needs such as textbooks, parking, rent, childcare and more

## What are campuses doing?

- Mental health screening, skills training, & treatment/counseling – on campus/in person and virtually/tele-counseling
- Connecting students to benefits public benefits, local resources, campuses resources and supports
- Communications and outreach to make sure that students know about and feel comfortable accessing available resources, benefits, and supports.







A 2024 Survey found, 36% **OF STUDENTS WERE FOOD INSECURE** HOUSING INSECURE **EXPERIENCED HOMELESSNESS** 



Bunker Hill Community College Food Pantry

> Delivering Information, Sustenance and Health





@bhccdish

# DISH Food Pantry: Dish and Dash Lockers

Bunker Hill Community College Boston, Massachusetts

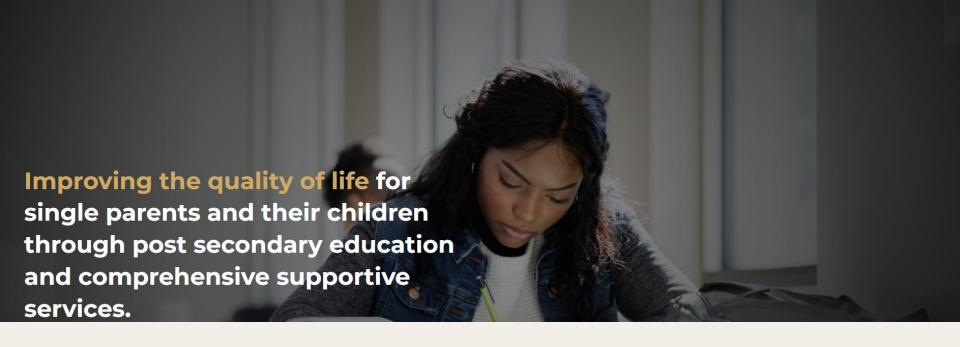




### **CUNY CARES**







Pittsburgh Scholar House offers educational, motivational, and family-centered support for single parents seeking a college degree while raising their children.





#### THE 2GEN APPROACH

Two-generation (2Gen) approaches build family well-being by intentionally and simultaneously working with children and the adults in their lives *together*. 2Gen approaches center the whole family to create a legacy of educational success and economic prosperity that passes from one generation to the next.





Our partners tell us that one of the most effective ways to connect students to public benefits is to connect them to someone with experience navigating the system. For example, the Community College of Vermont partners with United Way Working Bridges to pair students with a resource coordinator to help them apply for benefits. This addresses both the information barrier and the administrative burden placed on the student.







HIP partner Dallas College's Family Care Program and St. Catherine University both provide good examples of how institutions can meaningfully address parenting students' basic needs. In addition to direct support like food pantries, both provide wraparound services including individualized coaching, case management, peer support groups, and connections to parenting supplies and basic needs resources. Dallas College also has an inventory of free Family Care items, such as car seats, diapers, formula, and smoke detectors.

### Data into Action: Trinity Valley Community College, Melinda Berry, Director of Student Access and Counseling



- My boss, the VP of Student Services, created a task force: "The Whole Student Approach" and put several student services staff on it and some folks from the academic side. WHAT YOU SAY? YES! He did.
- The Board of Trustees approved a new Associate VP position: "AVP of Student Advocacy Services". This person will be tasked with championing holistic student support initiatives!
- I was asked to do a presentation for our faculty and staff Learning Day, about "Holistic Student Support". I did two presentations with about 50 or so staff and faculty in attendance. I used the Hope Center's Learning modules and other AMAZING resources to target and drill down using actual data from the Basic needs survey from the Spring 2023. IT WAS AWESOME!
- I have been asked to speak in front of our Board of Trustees about holistic students support and how TVCC can better serve our students. I plan to use Amarillo college as an example to them as to how these services actually INCREASE graduation rates.

48

Unfortunately, almost 2 in 3 students (65%) reported that they were not aware of relevant resources.





of students who experienced at least one type of basic needs insecurity did not receive any public benefits.





of students facing housing insecurity or homelessness did not utilize public housing or utility assistance.





of students who missed classes due to transportation issues did not access public transportation assistance.

Among students who experienced at least one type of basic needs insecurity, we found that 48% were not aware of the relevant campus supports we asked about.

## Why don't students use campus supports?

- ☐ I do not think I am eligible (73%)
- Other people need those programs more than I do (69%)
- ☐ I do not know how to apply (52%)
- I did not know they existed or were available (51%)
- ☐ I do not need these programs (44%)
- I am embarrassed to apply (26%)
- People like me do not use programs like that (19%)
- ☐ I had difficulty completing the application (14%)

# Mismatches between needs and supports can include:

- ☐ Inadequate ecosystem of support
- ☐ Systemic barriers
- □ Administrative burdens to accessing supports
- ☐ Insufficient outreach to students about the supports

# In addition to campus supports, basic needs supports can include

- Local or regional infrastructure (availability of public transportation, grocery stores, childcare, reliable broadband, affordable housing, community health and mental health services
- □ Public policies and supports (need based financial aid, public benefits, anti-poverty programs, tax credits, health coverage)



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### **Policy**

informing and advocating for systemic policy change to make college more affordable



#### **Practice**

technical assistance to meet student basic needs through systems transformation



# **Policy and Advocacy**

We've informed more than 12 pieces of federal legislation and have inspired legislation in 6 states on topics such as hunger-free campus initiatives and emergency aid. Our technical guidance has informed the current overhaul and expansion of federal financial aid which makes nearly 800,000 new students eligible for Pell Grants, and boosts aid for more than 2 million recipients.

We lead a federal policy coalition of over 250 national, state, local, and institutional organizations focused on student basic needs.



All Americans should be able to afford higher education and training. This principle is essential for a prosperous, innovative, and resilient economy—and creating a society where everyone can meet their full potential. However, to reach our goals for higher education access and attainment, students must be able to meet their basic needs and fully focus on their learning. Students must have enough food, a stable place to live, quality health care, flexible child care, and accessible transportation to complete their degrees and credentials.



## **Policy Priorities**

**Remove eligibility barriers**: SNAP (EATS) Act and Student Food Security Act **Remove restrictions on campus-based aid** to allow Supplemental Educational Opportunity Grant (SEOG) to function as emergency aid ☐ Fund comprehensive approaches to student basic needs insecurity (Basic Needs for Postsecondary Students Program and Basic Act) Address the crisis of mental health Ensure parenting students have affordable and convenient child care (CCAMPIS Reauthorization Act, Understanding Student Parent Outcomes Act) Expand access to federal financial aid, including Pell Grant End the tax on Pell Grants, scholarships and other aid (Tax-Free Pell Grant Act, American Opportunity Student Tax Relief Act) Reduce housing insecurity for students (Housing for Homeless Students Act, Higher Education Access and Success for Homeless and Foster Youth Act)



## **Policy Priorities**

Defend and increase basic research that promotes student success and basic needs security (What Works Clearinghouse, NIH, IES, IPEDS, etc)
 Continue to simplify the FAFSA and ensure financial aid success
 Continue to help students and families meet the full cost of attendance (Debt-Free College Act, America's College Promise Act, and College for All Act)

Creating a robust ecosystem of student-focused funding, durable state investment, accessible public benefits, and flexible financial aid that works for all students will help secure students' basic needs, reflect the changing demographics of students, reduce wealth and racial inequality, and promote college attainment.



## States are taking action

Benefits navigator legislation: CA, IL, KY, OR, WA

Statewide basic needs working groups: CA, KY, MA, MI, MN, PA

Hunger-Free Campus legislation passed: CA, CO, IL, LA, MD, MA, NJ, OK, PA, WA

Hunger-Free Campus legislation introduced: FL, IN, MI, NY, NC, OR, TN, TX, VA, WV

Other state-wide basic needs projects: NY (Healthy CUNY Initiative), NM (Statewide Basic Needs Survey), TN (Higher Education Commission Report on Food Insecurity), WA (Statewide Basic Needs Survey)





Pennsylvania: Department of Human Services Parent Pathways

Learning Network; PA Maslow – PA Dept of Ed (Webinar April 17)

Hawaii: Basic Needs Master Plan

Michigan: Basic Needs Statewide Task Force

Minnesota: HIP + Basic Needs Working Group, Student Parent Alliance,

United Way 211 Hub Evaluation

New Jersey: Basic Needs Playbook & Resource Website

Texas: HIP+ Legislative Agenda, Statewide Mental Health Coalition

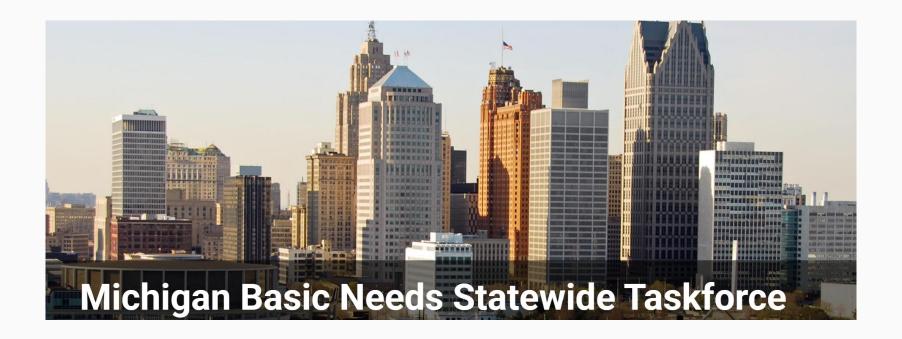
Emerging conversations and engagements in NC, WI, LA, KY, OR,

WA, MA and more











## Research



With support from the National Science Foundation (NSF), INTuitN-STEM is a collaborative research hub that investigates non-tuition needs among community college STEM students.

Alongside HIP, INTuitN-STEM is weaving a broader community of institutions interested in building knowledge around supporting student basic needs.

Advancing Transportation Solutions for Community Colleges Students (Kresge Foundation and Heckscher Foundation)

In collaboration with the City University of New York (CUNY), we are conducting an RCT involving appropriately 750 students to evaluate the causal effects of transportation support (MTA MetroCards) on students' academic achievement.



# Research











college students (59%) are experiencing basic needs insecurity related to food and/or housing. Mental health also continues to be a major challenge for students, with almost half experiencing clinically significant symptoms of anxiety and/or depression.





# Hope's Vision

We envision a landscape where educational opportunity is universal and equitable. We are co-creating a world where basic needs insecurity is no longer a barrier to pursuing and completing college.







## The Hope Center for Student Basic Needs

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